



MOTOR VEHICLE DEALER CONSUMER COMPLAINT FORM - ENFORCEMENT DIVISION

Form ENF-CC1
(07/11)
(Replaces Form MVD-ENF-CC1)
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1) **YOUR INFORMATION:** NAME (Please Print Clearly): _____

HOME ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ DAY PHONE: _____

EMAIL ADDRESS: 552.137 FAX # (_____) _____

HOW DO YOU WANT US TO CONTACT YOU? EMAIL HOME DAY PHONE FAX MAIL TO ADDRESS

2) **PERSON COMPLAINING OF:** BUSINESS NAME: _____

NAMES OF PERSON(S) YOU SPOKE TO: _____

ADDRESS _____ CITY: _____ ZIP: _____ PHONE: _____

IS THIS THE SAME ADDRESS WHERE YOU FIRST SAW THE VEHICLE? YES NO

IF NOT, WHERE DID YOU FIRST SEE VEHICLE? _____

IF YOU ARE A LICENSEE OF MVD, SKIP TO NUMBER 7

3) **DESCRIPTION OF VEHICLE:** DID YOU BUY THIS VEHICLE NEW OR USED? NEW USED YEAR MODEL 2010

MAKE: Bmw BODY STYLE: 750LI COLOR: moonshine

HOW MANY PAPER TAGS DID YOU RECEIVE? 1 VIN NUMBER: 552.130

WHAT WAS THE NUMBER ON THE TAGS? 71W0570 HAVE YOU RECEIVED YOUR METAL PLATES? YES NO

4) **INTERNET SALE:** NAME OF WEBSITE VEHICLE ON. EBAY: AUTOTRADER: DEALER SITE:

CRAIG'S LIST: OTHER - LIST NAME: Earth Motor Cars

5) **SALE/LEASE INFORMATION:** WAS THIS A LEASE? YES NO

DATE OF SALE: 9/3/2013 SALES PRICE 57,524.70

DID YOU PAY CASH? YES NO IF YES, DID YOU PAY TT&L AT THE SAME TIME? YES NO

DID YOU SIGN A BAILMENT OR CONDITIONAL CONTRACT SUBJECT TO FINANCING BEING FOUND? YES NO

DID YOU FINANCE WITH THE DEALER? YES NO

DID YOU RECEIVE A COPY OF THE SALES CONTRACT AND ALL OTHER PAPERS YOU SIGNED? YES NO

DID YOU RECEIVE A COPY OF THE BUYER'S GUIDE? YES NO

DID THE DEALER OFFER A LIMITED WARRANTY ON THE BUYER'S GUIDE? YES NO

DID YOU BUY AN EXTENDED WARRANTY? YES NO

DID YOU SIGN A POWER OF ATTORNEY TO THE DEALER? YES NO

DID YOU SIGN A FORM TO CHOOSE WHAT COUNTY TO REGISTER THE VEHICLE IN? YES NO

6) **TRADE-IN VEHICLE:** DID YOU TRADE IN A VEHICLE? YES NO VIN NUMBER: _____

WAS THERE MONEY OWED ON YOUR TRADE-IN? YES NO

DID YOU GIVE DEALER THE TITLE ON YOUR TRADE-IN VEHICLE? YES NO