



LEMON LAW COMPLAINT FORM

Form MVD-140
(Rev. 09/11)
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RECEIVED
DEC 13 2013
TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: _____

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2012 MFG/MAKE: Ford MODEL: F150

VIN: _____ DATE PURCHASED: 09/20/12

MILEAGE: CURRENT 23113 AT DELIVERY: 615 DATE 24,000 MILES REACHED: _____
NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: Bill Utter Ford CITY: Denton, TX 76202

SERVICING DEALERS 1) Ken Stoepel Ford CITY: Kerrville, TX 78028

2) _____ CITY: _____

3) _____ CITY: _____

DEALER ADDED OPTIONS: Leather interior/seats, Bed cover, Tailgate extension

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT OR REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
Repeated dead battery. Usually happens after not driving vehicle for more than 2 days. Keys are always removed from ignition. Servicing dealer unable to diagnose problem. This has happened at least 9 time since the vehicle was purchased. The vehicle currently has a dead battery waiting authorization for a rental while they try once again to diagnose the problem.	1st visit	10/24/12	10/24/12	2200
	2nd visit	11/16/12	11/20/12	3019
	3rd visit	11/30/12	12/28/13	3053
	4th visit	02/01/13	02/28/13	5458

003145 - DEC. 12.13

Handwritten signature/initials

LL \$35